



STATE OF NEW MEXICO
Taxation and Revenue Department
An Equal Opportunity Employer

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Mary Stramel,
Tom Anderson,
GENERAL MAILING AND SHIPPING SUPPLIES (GMSS)

The New Mexico Taxation and Revenue Department is the largest producer of outgoing mail in State Government. Due to this fact we require mail processing inserters to fulfill the following production standards:

- Provide high output per hour
- Be user /operator friendly
- Be configured to reduce down time by utilizing internal interchangeable parts and motors

The Taxation and Revenue Department purchased two Auto Mailer-5 inserters over a year ago. The Department previously operated two inserters provided by a national mail equipment competitor.

- To date, the need to work overtime has been reduced by 90%
- Inserter down time has been reduced by 85%
- New Operator training has been reduced by 50%
- Historically, the number of days required to insert and process 120,000 documents has been reduced by several days.

As a manager of staff and production, I attribute our recent success to the installation of our two Auto Mailer -5 inserters and service technicians provided by GMSS.

Thank you,

NEW MEXICO
TAXATION & REVENUE DEPARTMENT


GENE C. FULGENZI
Postal Processing Center, Manger

