

Melinda, at this time let me state a few words on the customer service provided to the NMDWS from GMSS.

In the past few years that I've had the opportunity to work with GMSS, I've experienced excellent technical service, on-site technical response time well within the stated maintenance agreement, and courteous and professional telephone etiquette from the Management, Administrative, and Support Staff that only a well trained and managed organization could provide.
Thank you for the expert Technical assistance in my running and operating a Mailing Service Center and maintaining 23 satellite mail operating offices through out the State of New Mexico.

Thank you and Regards.

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